House of Representatives



General Assembly

File No. 690

January Session, 2015

Substitute House Bill No. 7035

House of Representatives, April 16, 2015

The Committee on Judiciary reported through REP. TONG of the 147th Dist., Chairperson of the Committee on the part of the House, that the substitute bill ought to pass.

AN ACT CONCERNING THE PROTECTION OF CITIZENS FROM ABUSIVE AND OPPRESSIVE AUTOMATED POLITICAL TELEPHONE CALLS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- Section 1. (NEW) (*Effective January 1, 2016*) (a) As used in this section 2 and section 2 of this act:
- 3 (1) "Caller" means a person, corporation, firm, partnership, 4 association or legal or commercial entity that attempts to contact, or 5 who contacts, a subscriber in this state by using a telephone or a 6 telephone line.
- 7 (2) "Subscriber" means a person who subscribes to telephone service 8 from a telephone company or any other person living or residing with 9 the subscribing person.
- 10 (3) "Political message" means any telephonic message that promotes 11 the success of a candidate's campaign for nomination at a primary or 12 election or the defeat of another candidate's campaign for nomination

at a primary or election or promotes the success or defeat of a referendum question.

- (b) The Department of Consumer Protection shall establish and maintain a "no political calls" listing of subscribers who do not wish to receive an unsolicited telephonic call conveying a political message. The department may maintain such listing in the same manner and in conjunction with the listing the department maintains pursuant to section 42-288a of the general statutes. The department shall provide notice to subscribers of the establishment of a "no political calls" listing. Any subscriber who wishes to be included on such listing shall notify the department by calling a toll-free number provided by the department, or in any other such manner and at such times as the commissioner may prescribe. A subscriber on such listing shall be deleted from such listing upon the subscriber's written request. The department shall update such listing not less than quarterly and shall make such listing available to any caller or any other person upon request.
- 30 (c) No caller may make or cause to be made any unsolicited 31 telephonic call conveying a political message to any subscriber if the 32 subscriber's name and telephone number or numbers appear on the 33 then current quarterly "no political calls" listing made available by the 34 department under subsection (b) of this section, unless the subscriber 35 knowingly or voluntarily requested, consented to, permitted or 36 authorized receipt of the message.
 - Sec. 2. (NEW) (*Effective January 1, 2016*) (a) The Attorney General may issue subpoenas or interrogatories requiring production of evidence or testimony concerning a violation of section 1 of this act. The Attorney General may apply to the Superior Court to enforce any subpoena or interrogatories issued pursuant to this subsection.
 - (b) The Attorney General may file a civil action in Superior Court to enforce the provisions of this section and to enjoin further violations of section 1 of this act. The Attorney General may recover actual damages or statutory damages of twenty-five thousand dollars, whichever is

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greater, for each violation of section 1 of this act. For purposes of this section, each unsolicited telephonic call conveying a political message received in violation of section 1 of this act shall constitute a separate

49 and distinct violation.

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- Sec. 3. Section 9-601 of the general statutes is amended by adding subdivision (32) as follows (*Effective January 1, 2016*):
 - (NEW) (32) "Automated telephone call" means any telephone call made using automated telephone solicitation technologies, including any device that selects and dials telephone numbers and, working alone or in conjunction with other equipment, disseminates a prerecorded or synthesized voice message to the telephone number called.
- Sec. 4. Subsection (b) of section 9-621 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective* 60 *January* 1, 2016):
 - (b) In addition to the requirements of subsection (a) of this section:
 - (1) No candidate or candidate committee or exploratory committee established by a candidate shall make or incur any expenditure for television advertising or Internet video advertising, which promotes the success of such candidate's campaign for nomination at a primary or election or the defeat of another candidate's campaign for nomination at a primary or election, unless, as a disclaimer, (A) at the end of such advertising there appears simultaneously, for a period of not less than four seconds, (i) a clearly identifiable photographic or similar image of the candidate making such expenditure, (ii) a clearly readable printed statement identifying such candidate, and indicating that such candidate has approved the advertising, and (iii) a simultaneous, personal audio message, in the following form: "I am (candidate's name) and I approved this message", and (B) the candidate's name and image appear in, and the candidate's voice is contained in, the narrative of the advertising, before the end of such advertising;

(2) No candidate or candidate committee or exploratory committee established by a candidate shall make or incur any expenditure for radio advertising or Internet audio advertising, which promotes the success of such candidate's campaign for nomination at a primary or election or the defeat of another candidate's campaign for nomination at a primary or election, unless, as a disclaimer, (A) the advertising ends with a personal audio statement by the candidate making such expenditure (i) identifying such candidate and the office such candidate is seeking, and (ii) indicating that such candidate has approved the advertising in the following form: "I am (candidate's name) and I approved this message", and (B) the candidate's name and voice are contained in the narrative of the advertising, before the end of such advertising; and

- (3) No candidate or candidate committee or exploratory committee established by a candidate shall make or incur any expenditure for automated telephone calls which promote the success of such candidate's campaign for nomination at a primary or election or the defeat of another candidate's campaign for nomination at a primary or election, unless the narrative begins in the candidate's voice stating the candidate's name and [voice are contained in the narrative of the call, before the end of such] that the call is an automated telephone call.
- Sec. 5. Section 9-622 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective January 1, 2016*):
- The following persons shall be guilty of illegal practices and shall be punished in accordance with the provisions of section 9-623:
 - (1) Any person who, directly or indirectly, individually or by another person, gives or offers or promises to any person any money, gift, advantage, preferment, entertainment, aid, emolument or other valuable thing for the purpose of inducing or procuring any person to sign a nominating, primary or referendum petition or to vote or refrain from voting for or against any person or for or against any measure at any election, caucus, convention, primary or referendum;

(2) Any person who, directly or indirectly, receives, accepts, requests or solicits from any person, committee, association, organization or corporation, any money, gift, advantage, preferment, aid, emolument or other valuable thing for the purpose of inducing or procuring any person to sign a nominating, primary or referendum petition or to vote or refrain from voting for or against any person or for or against any measure at any such election, caucus, primary or referendum;

- (3) Any person who, in consideration of any money, gift, advantage, preferment, aid, emolument or other valuable thing paid, received, accepted or promised to the person's advantage or any other person's advantage, votes or refrains from voting for or against any person or for or against any measure at any such election, caucus, primary or referendum;
- (4) Any person who solicits from any candidate any money, gift, contribution, emolument or other valuable thing for the purpose of using the same for the support, assistance, benefit or expenses of any club, company or organization, or for the purpose of defraying the cost or expenses of any political campaign, primary, referendum or election;
- (5) Any person who, directly or indirectly, pays, gives, contributes or promises any money or other valuable thing to defray or towards defraying the cost or expenses of any campaign, primary, referendum or election to any person, committee, company, club, organization or association, other than to a treasurer, except that this subdivision shall not apply to any expenses for postage, telegrams, telephoning, stationery, express charges, traveling, meals, lodging or photocopying incurred by any candidate for office or for nomination to office, so far as may be permitted under the provisions of this chapter;
- (6) Any person who, in order to secure or promote the person's own nomination or election as a candidate, or that of any other person, directly or indirectly, promises to appoint, or promises to secure or assist in securing the appointment, nomination or election of any other

143 person to any public position, or to any position of honor, trust or

- emolument; but any person may publicly announce the person's own
- 145 choice or purpose in relation to any appointment, nomination or
- election in which the person may be called to take part, if the person is
- 147 nominated for or elected to such office;
- 148 (7) Any person who, directly or indirectly, individually or through
- another person, makes a payment or promise of payment to a treasurer
- in a name other than the person's own, and any treasurer who
- 151 knowingly receives a payment or promise of payment, or enters or
- causes the same to be entered in the person's accounts in any other
- 153 name than that of the person by whom such payment or promise of
- 154 payment is made;
- 155 (8) Any person who knowingly and wilfully violates any provision
- of this chapter;
- 157 (9) Any person who offers or receives a cash contribution in excess
- of one hundred dollars to promote the success or defeat of any political
- party, candidate or referendum question;
- 160 (10) Any person who solicits, makes or receives a contribution that
- is otherwise prohibited by any provision of this chapter;
- 162 (11) Any department head or deputy department head of a state
- department who solicits a contribution on behalf of, or for the benefit
- of, any candidate for state, district or municipal office or any political
- 165 party;
- 166 (12) Any municipal employee who solicits a contribution on behalf
- of, or for the benefit of, any candidate for state, district or municipal
- office, any political committee or any political party, from (A) an
- individual under the supervision of such employee, or (B) the spouse
- or a dependent child of such individual;
- 171 (13) Any person who makes an expenditure, that is not an
- independent expenditure, for a candidate without the knowledge of
- such candidate. No candidate shall be civilly or criminally liable with

174 regard to any such expenditure;

- (14) Any chief of staff of a legislative caucus who solicits a contribution on behalf of or for the benefit of any candidate for state, district or municipal office from an employee of the legislative caucus;
- (15) Any chief of staff for a state-wide elected official who solicits a contribution on behalf of or for the benefit of any candidate for state, district or municipal office from a member of such official's staff; [or]
- (16) Any chief of staff for the Governor or Lieutenant Governor who solicits a contribution on behalf of or for the benefit of any candidate for state, district or municipal office from a member of the staff of the Governor or Lieutenant Governor, or from any commissioner or deputy commissioner of any state agency; [.] or
- (17) Any person, other than a candidate or candidate committee pursuant to subsection (b) of section 9-621, as amended by this act, who makes or incurs any expenditure for an automated telephone call that promotes the success of a candidate's campaign for nomination at a primary or election or the defeat of another candidate's campaign for nomination at a primary or election or promotes the success or defeat of a referendum question.

This act shall take effect as follows and shall amend the following sections:				
Section 1	January 1, 2016	New section		
Sec. 2	January 1, 2016	New section		
Sec. 3	January 1, 2016	9-601		
Sec. 4	January 1, 2016	9-621(b)		
Sec. 5	January 1, 2016	9-622		

Statement of Legislative Commissioners:

In Section 1, "persons" was changed to "person" and in Sections 1 and 5, "to promote" was changed to "promotes" for consistency.

JUD Joint Favorable Subst. -LCO

The following Fiscal Impact Statement and Bill Analysis are prepared for the benefit of the members of the General Assembly, solely for purposes of information, summarization and explanation and do not represent the intent of the General Assembly or either chamber thereof for any purpose. In general, fiscal impacts are based upon a variety of informational sources, including the analyst's professional knowledge. Whenever applicable, agency data is consulted as part of the analysis, however final products do not necessarily reflect an assessment from any specific department.

OFA Fiscal Note

State Impact:

Agency Affected	Fund-Effect	FY 16 \$	FY 17 \$
Consumer Protection, Dept.	GF - Cost	45,900	86,800
Comptroller Misc. Accounts	GF - Cost	16,773	33,547
(Fringe Benefits) ¹			
Resources of the General Fund	GF - Revenue	Minimal	Minimal
	Gain		

Note: GF=General Fund

Municipal Impact: None

Explanation

The bill results in a cost to the state of \$62,673 in FY 16 and \$120,347 in FY 17 as the Department of Consumer Protection (DCP) would be required to establish and maintain a "no political calls" listing of subscribers who do not wish to receive an unsolicited telephonic call conveying a political message.

The DCP would require a Consumer Information Representative to receive calls for subscribers and create and maintain a database in conjunction with existing internet technology staff. Additionally the DCP would require a part-time Special Investigator to compile and gather the underlying evidence needed to enforce the provisions of the bill.

Costs in FY 16 include Personal Services (\$43,400), one-time software (\$2,500) and Fringe Benefits (\$16,773). The costs in FY 16 reflect January 1, 2016 implementation. Costs in FY 17 include

¹The fringe benefit costs for most state employees are budgeted centrally in accounts administered by the Comptroller. The estimated active employee fringe benefit cost associated with most personnel changes is 38.65% of payroll in FY 16 and FY 17.

Personal Services (\$86,800) and Fringe Benefits (\$33,547).

A minimal revenue gain to the General Fund is due to fines related to violations of provisions in the bill.

The Out Years

The annualized ongoing fiscal impact identified above would continue into the future subject to inflation and the number of violations.

OLR Bill Analysis sHB 7035

AN ACT CONCERNING THE PROTECTION OF CITIZENS FROM ABUSIVE AND OPPRESSIVE AUTOMATED POLITICAL TELEPHONE CALLS.

SUMMARY:

This bill requires the Department of Consumer Protection (DCP) to create a "do not call" list for people who do not want to receive unsolicited calls promoting a candidate's campaign for nomination or election, or another candidate's defeat, or promoting a referendum's success or defeat. It prohibits any person or entity from making or causing to be made such a call to someone whose name and telephone number is on the list unless the person knowingly or voluntarily requests, consents to, permits, or authorizes receiving the message. The bill allows the attorney general to file a civil action in Superior Court to enforce these provisions.

The bill prohibits anyone from making an expenditure for an automated telephone call that promotes a (1) candidate's campaign for nomination or election or another candidate's defeat, except a candidate or candidate committee or (2) referendum question's success or defeat. A violation is a class D felony, punishable by up to five years in prison, a fine of up to \$5,000, or both.

Automated telephone calls are those that use automated telephone solicitation technologies including a device that selects and dials phone numbers and, working alone or with other equipment, disseminates a prerecorded or synthesized voice message to the number called.

The bill also makes a change to the requirements for expenditures by candidates, candidate committees, and candidate exploratory committees for these calls. Currently, these calls must include the

candidate's name and voice in their narrative. The bill instead requires such a call's narrative to begin in the candidate's voice stating his or her name and that the call is an automated one.

EFFECTIVE DATE: January 1, 2016

"DO NOT CALL" LIST

The bill requires DCP to notify telephone service subscribers about the "do not call" list for unsolicited calls conveying a political message. Subscribers and anyone living or residing with a subscriber can request inclusion on the list by calling a toll-free number or using other DCP-prescribed methods. A person can request removal from the list in writing. DCP must update the list at least quarterly and make it available on request.

The bill requires DCP to maintain the list in the same way as and in conjunction with the "do not call" list it already maintains for unsolicited sales calls, which allows DCP to contract with a private vendor to maintain the list and adopt regulations on the list's availability and distribution.

The bill allows the attorney general to issue, and the Superior Court to enforce, subpoenas and interrogatories for evidence or testimony relating to violations of the "do not call" provisions. The attorney general can file a civil action in Superior Court to enforce the bill's provisions, enjoin violations, and recover the greater of actual damages or \$25,000 from violators. Each unsolicited phone call that violates the bill's provisions is a separate offense.

BACKGROUND

Prohibited Robo-Calls

The law prohibits transmitting unsolicited recorded business, commercial, or advertising messages to in-state customers through telephone message devices that do not immediately disconnect when the consumer hangs up. Violators are subject to a fine of up to \$1,000 (CGS § 16-256e).

First Amendment Protections

The U.S. Constitution's First Amendment protects the freedom of speech. The U.S. Supreme Court has ruled that corporations and unions have the same political speech rights as individuals under the First Amendment (*Citizens United v. Federal Election Commission*, 558 U.S. 310 (2010)). No binding court case has considered a similar regulation of automated political calls affecting non-campaign speakers.

When analyzing a statute that impacts speech, a court must consider whether its regulation is content-based or content-neutral. A content-based statute prohibits a complete area of speech or certain perspectives in an area of speech. These statutes are subject to the highest degree of scrutiny and must be necessary and narrowly tailored to achieve a compelling public interest. A content-neutral statute is one that regulates speech without reference to the content of the speech. A content-neutral statute is subject to intermediate scrutiny and is valid if it is narrowly tailored to serve a significant government interest and leaves ample alternative channels of communication.

COMMITTEE ACTION

Judiciary Committee

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Joint Favorable
Yea 29 Nay 13 (03/27/2015)
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